

No. 22003/01/2020-I4C  
Government of India  
Ministry of Home Affairs  
Indian Cyber Crime Coordination Centre

5<sup>th</sup> floor, NDCC-II Building  
Jai Singh Road, New Delhi  
Dated 24 December, 2025

**PUBLIC NOTICE**

**Subject: Information regarding implementation of RTI Act, 2005**

RTI Act 2005 is an Act to provide for setting out the practical regime of right to information for citizen to secure access to information under the control of public authorities, in order to promote transparency and accountability in the working of every public authority.

2. Indian Cyber Crime Coordination Centre (I4C), MHA is committed to the implementation of the RTI Act, 2005 in letter and spirit. However, it is observed that if the applicant approaches a correct Public Authority, it expedites the processing of application and providing of information thereby meeting the objectives of RTI Act effectively. Therefore, it is the duty of every public authority to put in information in public domain regarding its operation for the perusal of citizens who can examine the ambit of operations of the public authority so that information is sought from the correct public authority. Accordingly, I4C has provided detailed information abouts its operations on its website <https://i4c.mha.gov.in/>. However, as the field of cybercrime is complex in nature, a need has been felt to apprise citizens further about the operations of I4C vis-à-vis in the background of tackling of cybercrime.

3. Following issues are worth mentioning in this context:

- i. 'Police' and 'Public Order' are State subjects as per the Seventh Schedule of the Constitution of India and States/UTs are primarily responsible for prevention, detection, and investigation of all crimes including cybercrime through their Law Enforcement Agencies (LEAs).

- ii.** I4C is not an investigative agency. The complaints received on National Cybercrime Reporting Portal (NCRP) are investigated by the Law Enforcement Agencies (LEA) of State/UT concerned and not by I4C as it does not possess the powers of investigation under the Bhartiya Nagarik Suraksha Sanhita, 2023 (BNSS). I4C manages only the technical infrastructure related to NCRP. The status of investigation is also updated on NCRP by LEAs of States/UTs from time to time. All complainants can see the status of their complaint by visiting NCRP.
- iii.** Similarly, the Sahyog Portal facilitates coordination among authorized agencies (State/UT LEAs and Central agencies) for issuing notices to IT intermediaries under Section 79(3)(b) of the Information Technology Act, 2000, for removal/disabling of unlawful online content. Substantive data on notices issued, actions taken, and related records are held and maintained by the respective issuing agencies (primarily State/UT LEAs). I4C's role is limited to technical facilitation.
- iv.** The lien marking/freezing of bank account is not done by I4C, MHA. The decision to lien mark/freeze a bank account is either taken by the Investigating Officer of LEA concerned under the provision of BNS/BNSS on the basis of investigation and evidences or by the bank officials under various regulations of RBI.
- v.** Likewise, the blocking of mobile numbers and devices is also done by LEAs of States/UTs under the appropriate provisions of Telecommunications Act, 2023 and rules made there under along with BNS/BNSS and not by I4C.
- vi.** Detailed operational data, complaint records, investigation outcomes, jurisdiction-specific statistics, or aggregated sensitive data from NCRP/Sahyog Portal/Samanvay Portal/Suspect Registry are held as custodians by respective State/UT LEAs or Authorised Agencies or participant entities. The providing of this data in a routine manner under

RTI Act can always be misinterpreted and misused by cyber criminals and other unscrupulous persons which can hamper ongoing investigations.

- vii. The National Crime Records Bureau (NCRB) is the authorized agency to publish crime data including cybercrime data in public domain after getting approval of the Competent Authority. The data published by NCRB on cybercrimes can also be accessed at <https://www.ncrb.gov.in/crime-in-india.html>.

4. In view of the above cited facts, general public is hereby informed:

- i. To file RTI applications with appropriate public authorities of States/UTs in case they desire information regarding investigations undertaken or portal-specific operational data (NCRP/Sahyog/Samanvay Portals/Suspect Registry).
- ii. In case cybercrime statistics pertaining to a State or UT are required, the State Cyber Nodal Officer cybercrime of that State/UT may be approached. In case, the information is not provided or provided impartially, a representation can also be made to State Nodal Grievance Officer. The details of State Nodal Officers and State Grievance Officers are available at [https://cybercrime.gov.in/Webform/Crime NodalGrivanceList.aspx](https://cybercrime.gov.in/Webform/Crime_NodalGrivanceList.aspx).
- iii. In case the applicant requires data pertaining to multiple States/UTs, he/she may file applications with the SPIO/CPIO concerned. It may be noted that compilation of such scattered information across multiple authorities is beyond the scope of the RTI Act, as public authorities are not required to create information (Reference: DoPT O.M. No. 10/2/2008-IR dated 12.06.2008).
- iv. Further vide the above cited O.M., DoPT has clarified that when an application is made to a Central Public Information Officer (CPIO) seeking information related to a public authority under a State Government or Union Territory (UT) Administration, the CPIO should inform the applicant to seek the information directly from the relevant State

Government or UT Administration. The application should not be transferred in such instances.

- v. In case consolidated data is required for whole of India, the data published by NCRB on cybercrimes may please be accessed at ***<https://www.ncrb.gov.in/crime-in-india.html>***.

5. The instructions above are issued for the facilitating the effective implementation of the provisions of the RTI Act, 2005 so as to realise its objectives in a better manner.

(Rajesh Kumar)  
CEO(14C)

Tel: 011-23438207